



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

AF/3623

Patent Application

Corres. and Mail

**BOX AF**

Inventors: Jon A. Ford

Case No.: Ford 1

Serial No.: 09/420,912

Group Art Unit: 3623

Filing Date: October 20, 1999

Examiner: Eric T. Shaffer

Title: Arrangement For Resource and Work-Item Selection

**RECEIVED**

NOV 17 2003

**GROUP 3600**

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

SIR:

**TRANSMITTAL LETTER**

Enclosed is a Response to Final Office Action in the above-identified application.

**NO ADDITIONAL FEE REQUIRED**

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By David Volejnicek  
David Volejnicek  
Corporate Counsel  
Reg. No. 29355  
303-538-4154

Date: 10 Nov. 2003  
Avaya Inc.  
Docket Administrator  
307 Middletown-Lincroft Road  
Room 1N-391  
Lincroft, NJ 07738

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 11-10-03  
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